







Ordering, Obtaining & Completing 12 Lead EKGs In Nursing Units (Cerner Powerchart users).

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CRITICAL STEPS in DOING EKGs in the Non-ED setting:



- 2. Verify information is correct in EKG machine
- 3. Obtain EKG
- 4. Transfer EKG
- 5. Sign Off EKG Order in Cerner

First, Check for "PRN EKG Order".....



What a Communication Order for "EKG PRN" means.....

- If there is a doctor's communication order for "EKG PRN" it's a written order that lets you get an EKG as needed.
- If there is NOT a doctor's order for "EKG PRN" you still get a STAT EKG if your patient has chest pain or other ACS symptoms. But you'll put the order status in Cerner as "Per Policy – Cosign." It is HOSPTIAL POLICY to get a STAT EKG on any patient with Chest Pain or other symptoms of an acute MI.

What a Communication Order for "EKG PRN" is **NOT**.....

 A doctor's communication order for "EKG PRN" is not the "matching order" that we put into Cerner for every EKG we obtain on a patient. Whether or not there is a "communication order for EKG PRN," we must ENTER a NEW ORDER for an EKG – for EVERY EKG obtained on a patient. For example, if a patient has 6 EKGs done during the hospital stay, there must be 6 individual EKG orders in Cerner.

For every EKG that is obtained on a patient without a matching Cerner order, the EKG will NOT attach to the patient's medical record in Cerner. That means the EKG is NOT VISIBLE to the doctor (or anyone else) in Cerner.

Ordering an EKG on Non-ED Patient:

• How to place the EKG Order in Cerner

Ordering an EKG in Cerner....

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Pulmonology Workflow		PRN	12:00:00 EDT
Women's Health Workflow		Continuous Infusions	Clinic Admin
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Select "Add" on the ORDERS tab

Ordering an EKG in Cerner....

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Ordering an EKG in Cerner....

When you type "EKG" you'll note all of the possible EKG order selections appears in a pop-up menu. Scroll down and select the appropriate choice.

For this example, we will make this a "STAT EKG" due to the patient having chest pain ...



"Ordering Physician" box pops up:

', JON - Add Order

JON DOB: 4/7/1978 Age: 4 acetaminophen, Norco Code Status:	2 years Patient Wt: Se Pro	x: Male MRN: 12623 ecautions:
IN: FLSR1000082864 [Admit Dt: 10/13/ Opted	Ordering Physician	× ted / Unsu
Diagnoses & Problems		Dotions 🗸
s (Problem) being Addressed this Visit	*Physician name	
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dd	*Order Date/Time	
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All	Order Management	
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, JON - Add Order



When there are MULTIPLE DOCS with the same name......

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iceta IN: Fl	minophen, N LSR10000828	orco Code 64 [Admit D	Status: ht: 10/13/ 0	pted i	Ordering Physician	ted / Unsu
	Diagnoses &	& Problems				Intions
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Click on "magnifying glass" icon to open window with choices.....

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1. Highlight the correct provider

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Limit by group		Service No data	filtering	
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Name	Positions	Organizations	Services	Aliases
Martin, Mary S Md	ED Physician	Bayfront Health S		FLSR_ORG
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<		(*)	ΠΚ	Can
<			OK	Can

, JON - Add Order



Chose the correct "Communication Type"

.....

1 (DAL 40.00

Doctor gives PHONE ORDER	Precautions:
bootor giveor mone on ben	P Ordering Physician X
Doctor gives VERBAL ORDER.	*Physician name
	Martin, Mary S. MD
If you are following a HOSPITAL POLICY (such	*Order Date/Time
as the "Chest Pain Protocol for Non-ED Patients	10/13/2020 • 0951 • EDT
with Chest Pain or other ACS Symptoms") select	*Communication type
this \\	Phone with Read Back - Cosign
	Verbal with Read Back - Cosign Per Policy - Cosign
If the Doctor has entered a COMMUNICATION	Written
ORDER in Cerner for "STAT EKG PRN for Chest /	Per Conditional Order
Pain" select this/	Order Management
	OK Cancel
	<



Sign the Order.....

⊿ Diaqnostic Tests ■ Electrocardiogram 12 Order 10/22/2020 17:21 10/22/2020 17:21 EDT, STAT, Chest Pain EDT Lead (EKG 12 Lead) EDT	
✓ Details for Electrocardiogram 12 Lead (EKG 12 Lead)	STAT 🗸
*Reason for EKG: Chest Pain Reason For EKG Other Frequency: Image: Chest Pain Duration Duration Unit: Image: Chest Pain Duration Patient has IV: Yes No Isolation: Isolation: Special instructions After verifying this information is correct, Image: Chest Pain	✓
O Missing Required Details Dx Table Orders For Nurse Review	rder by clicking here

Order Status Shows "Processing"....

· ·					[□] Full screen	Print	€ 22 minutes ago
Display: All Orders	: (All Statuses)				Reconciliation Sta	tus Admiss	i ischarge 2 te View
A Diagnostic Ter	Order Name 🔺	Status Dose	Details				^
	Electrocardiogram 12 Lead (EKG 12 Lead)	Processing	10/22/2020 17:21 EDT, STAT, Chest Pain				
⊿ Non Categoria	zed						
	IMM Quality Measures Tracking Tool	Discontinu ed	06/19/20 11:44:37 EDT, Stop date 06/19/20 11:44:37 EDT Order entered secondary to inpatient admission for Quality Measure	Tracking.		_/	
	VTE Quality Measures Tracking Tool	Discontinu ed	06/19/20 11:44:37 EDT, Stop date 06/19/20 11:44:37 EDT Order entered secondary to inpatient admission for Quality Measure	Tracking.		/	

- 1. The "Status" will continue to show as "Processing" until you . . .
- 2. "Refresh" your screen, by putting the cursor up here (where it says "22 minutes ago" and double-clicking (left button)).

EKG successfully ordered in Cerner...

Display: All Orders (All Statuses)	
Status D	Details
A Balland Care	
△ Patient Care	
M 66 Admission History Ordered	10/13/20 9:31:20 EDT, Once, Stop date 10/13/20 9:31:20 EDT
Adult	Order entered secondary to inpatient admission.
🗹 😚 Order Entry Details Ordered	10/13/20 9:31:20 EDT, Daily
	Order entered secondary to inpatient admission.
∠ Communication Orders	
🗹 😚 Admission System Ordered	10/13/20 9:31:20 EDT
Assessment Reminder	Order entered secondary to inpatient admission.
∠ Diagnostic Tests	
Electrocardiogram 12 Ordered	10/13/20 9:56:00 EDT, STAT, Chest Pain
Lead (EKG 12 Lead)	
⊿ Non Categorized	
M God IMM Quality Measures Ordered	13/20 9:31:21 EDT, Stop date 10/13/20 9:31:21 EDT
Tracking Tool	Order entered secondary to inpatient admission for Quality Measure Tracking.
VTE Quality Measures Ordered	10/13/20 9.123 EDT, Stop date 10/13/20 9:31:23 EDT
Tracking Tool	Order entered secondary to inpatient admission for Quality Measure Tracking.

Now that the Status of the EKG order is "Ordered," we proceed to obtain the EKG.

NOTE: If you take the EKG cart into the patient's room immediately after the entering the Order into Cerner, the order may take several minutes to "cross over" from Cerner into Cardioserver (the EKG machine's software program).

🔺 Details

Displayed: All Active Orders | All Inactive Orders

CRITICAL STEPS in DOING EKGs in the Non-ED setting:

1. Place EKG Order in Cerner

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1. Power ON the EKG machine and let it boot up. (this takes approx 30 seconds).



Select "ID"



When the Patient ID window opens:1. Select the tab labeled "<u>Worklist</u>"

:			Name:							
									9:58:06 AM	10/13/20
New	r Pat	ient	Worklist 25	Find Patient	Edit Patient ID					
BHSI	2		Get	Worklist						
Selec	t	Status	Priority 🔺	Order Request	Patient ID	Last name	Date of birth	First name	Gender	TE
	1	υ	STAT	9/28/2020 11:37 AM	117167		4/9/1971	1	Female	
	2	U	STAT	9/29/2020 8:38 AM	16006		5/7/1942		Female	
	3	U	STAT	10/1/2020 2:52 AM	253591		12/12/1930	1	Female	
	4	U	NORMAL	9/29/2020 6:00 AM	268665		7/18/1959		Male	
	5	υ	NORMAL	9/28/2020 5:38 AM	313074		3/20/1949		Female	
	6	U	NORMAL	9/28/2020 5:43 AM	263767	1	1/27/1943		Female	
	7	u	NORMAL	9/28/2020 7:48 AM	317771		6/5/1959		Female	
	8	U	NORMAL	9/28/2020 7:52 AM	233529		2/19/1933	d	Female	
	9	U	NORMAL	9/29/2020 2:00 PM	268665		7/18/1959	G	Male	
	10	U	NORMAL	9/29/2020 10:00 PM	268665		7/18/1959	G	Male	
	13	U	NORMAL	9/29/2020 5:41 AM	117167		4/9/1971	c	Fernale	-
	(
Av	ailabi	le: 175	Selec	ted: 0					Cancel	

We've selected the first "worklist" column (Worklist 25) and we don't see our patient's name listed.....



 If you don't see your patient's name, you must "REFRESH" the worklist by touching the "Get Worklist" button.



After *refreshing the worklist* we see our patient:

- 1. Touch the screen here to select your patient.
- 2. Then touch "Select" to enter your patient.



When the patient is selected "from the worklist" patient information is "auto-populated" into the EKG machine. All you must do is enter your ID

CRITICAL STEPS in DOING EKGs in the Non-ED setting:

- **1. Place EKG Order in Cerner**
- 2. Verify information is correct in EKG machine



- 3. Obtain EKG
- 4. Transfer EKG
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Once Patient Info has been verified, go to "ECG" mode.....



Obtaining the EKG....



Attach wires to patient in correct positions.....

Obtaining the EKG.....



When the EKG waveform looks good, press the "EKG" button to record the EKG.



When you "CLOSE" the EKG, it deletes the bad copy.

Note: If you select "PRINT" with the BAD QUALITY EKG, the machine may "SAVE" it – that means the *bad quality* EKG will be what ATTACHES TO THE EKG ORDER in Cerner. That means when you obtain a GOOD quality EKG, it will NOT transfer to Cerner – because the "BAD EKG" already took it's spot. So ALWAYS **IMMEDIATELY DELETE a poor quality** EKG!!!! (Don't SAVE or PRINT it!)

If you like the ECG . . . *PRINT IT*

chive			Settings	4:30:30 PM	11	2/20/2018	3
D08 12/2/	1930 00 Years	Hale.		12/20	/2010 1:37:32 9 (1)	*	Print
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P QRS -	26		- ARROPHAL XCG -				
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CRITICAL STEPS in DOING EKGs in the Non-ED setting:

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"**Transferring**" the EKG allows it to link with the patient's chart in Cerner. *This is CRITICAL*

If you don't TRANSFER the EKG....

...the electronic copy will only exist on the Hard Drive of the EKG machine that was used to obtain the patient's EKG. *The EKG will NOT be in Cerner.* That means unless the doctor can see the "paper copy" he/she has no way to see the EKG or know if it was ever completed. *In Cerner, it appears that the EKG has been "ordered" – but not obtained.*

If a doctor can't access the EKG, critical conditions can be missed (e.g. "STEMI," "evolving ischemia")and doctors may report to Admin that "the nurses didn't do the EKG I ordered."

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Signing Off Non-ED EKG Orders



1. Select "Activities and Interventions"

- 2. Select "Schedule Patient Care"
- 3. Right-click anywhere on the EKG ORDER

Signing Off Non-ED EKG Orders



Create Admin Note...

Reference Manual...

Task Info...

Signing Off Non-ED EKG Orders

Activiti	es and Inter	ventions						
12								
							(no time fram	e define
Sched	uled Patient (Care Nurse	Collect Inter	disciplinary PICC/N	Aidline HF Con	sults		
leted								
Number	Task Status	Scheduled D	ate and Time	Task Description		Order Details		
)69137	Pending	STAT		Electrocardiogram 12	Lead	10/22/20 19:00:0	00 EDT, STAT, Chest Pain	
69137	Pending	10/22/2020	17:07 EDT	EKG PRN - Enter EKG	Order When Nee	ded 10/22/20 17:07:0	00 EDT, Chest Pain	
69137	Pending	10/23/2020	07:30 EDT	albuterol	Electrocard	liogram 12 Lead (Cha	rt Done) - ZZTEST, KRISTEN	
69137	Pending	10/23/2020	19:30 EDT	albuterol				
69137	Pending	Unschedule	d	Patien Preferred Ph	Date/Time:	10/22/2020	- V 1904 EDT	
				-5	Performed by:	RUPPERT JR, Wayn		Cancel
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	Sched Number 069137 069137 069137 069137 069137	Scheduled Patient (Number Task Status) 069137 Pending 069137 Pending 069137 Pending 069137 Pending 069137 Pending 069137 Pending	Scheduled Patient Care Nurse Number Task Status Scheduled D 069137 Pending STAT 069137 Pending 10/22/2020 069137 Pending 10/23/2020 069137 Pending 10/23/2020 069137 Pending Unscheduled	Scheduled Patient Care Nurse Collect Intervention Number Task Status Scheduled Date and Time 069137 Pending STAT 069137 Pending 10/22/2020 17:07 EDT 069137 Pending 10/23/2020 07:30 EDT 069137 Pending 10/23/2020 19:30 EDT 069137 Pending Unscheduled Intervention 069137 Pending 10/23/2020 19:30 EDT 069137 Pending Unscheduled Intervention 069137 Pending Unscheduled Intervention	Scheduled Patient Care Nurse Collect Interdisciplinary PICC/M Ideted Number Task Status Scheduled Date and Time Task Description 069137 Pending STAT Electrocardiogram 12 069137 Pending 10/22/2020 17:07 EDT EKG PRN - Enter EKG 069137 Pending 10/23/2020 07:30 EDT albuterol 069137 Pending 10/23/2020 19:30 EDT albuterol 069137 Pending Unscheduled Patier Preferred Ph 069137 Pending Unscheduled Patier Preferred Ph	Scheduled Patient Care Nurse Collect Interdisciplinary PICC/Midline HF Con Meted Number Task Status Scheduled Date and Time Task Description 069137 Pending STAT Electrocardiogram 12 Lead 069137 Pending 10/22/2020 17:07 EDT EKG PRN - Enter EKG Order When Nee 069137 Pending 10/23/2020 07:30 EDT albuterol Image: Distributerol albuterol 069137 Pending 10/23/2020 19:30 EDT albuterol Date/Time: 069137 Pending Unscheduled Patier Preferred Ph Patier	Scheduled Patient Care Nurse Collect Interdisciplinary PICC/Midline HF Consults Ideted Number Task Status Scheduled Date and Time Task Description Order Details 069137 Pending STAT Electrocardiogram 12 Lead 10/22/20 19:00:00 069137 Pending 10/22/2020 17:07 EDT EKG PRN - Enter EKG Order When Needed 10/22/20 17:07:07 069137 Pending 10/23/2020 07:30 EDT albuterol Image: Collect Coll	Scheduled Patient Care Nurse Collect Interdisciplinary PICC/Midline HF Consults Meted Number Task Status Scheduled Date and Time Task Description Order Details 069137 Pending STAT Electrocardiogram 12 Lead 10/22/20 19:00:00 EDT, STAT, Chest Pain 069137 Pending 10/22/2020 17:07 EDT EKG PRN - Enter EKG Order When Needed 10/22/20 17:07:00 EDT, Chest Pain 069137 Pending 10/23/2020 07:30 EDT albuterol Image: Chest Pain 069137 Pending 10/23/2020 07:30 EDT albuterol Image: Chest Pain 069137 Pending 10/23/2020 07:30 EDT albuterol Image: Chest Pain 069137 Pending 10/23/2020 19:30 EDT albuterol Image: Chest Pain 069137 Pending Unscheduled Patient referred Phi Image: Chest Pain Image: Chest Pain 069137 Pending Unscheduled Patient referred Phi Image: Chest Pain Image: Chest Pain 069137 Pending Unscheduled Patient referred Phi Image: Chest Pain Image

Congrats! You've signed-off the EKG Order ! The status is now noted as: "COMPLETE"

linic Tasks	Scheduled Patient Care			Nurse Collect		Inter	disciplinary	PICC/Midline	HF Consults				
ieval completed													
Financial Number Ta		Task Status	Scheduled Date and Time			Time	Task Descri	Order D					
FLSR10000	69137	Complete	10/2	2/2020	19:00 El	DT	Electrocardio	ogram 12 Lead		10/22/20			
FLSR10000	69137	Pending	10/2	2/2020	17:07 El	וס	EKG PRN - Er	nter EKG Order N	when Needed	This ord			
FLSR10000	69137	Pending	10/2	3/2020	07:30 EI	DT	albuterol			2.5 mg 3			
FLSR10000	69137	Complete	10/2	3/2020	19:30 EI	DT	albuterol			2.5 mg 3			
FLSR10000	69137	Pending	Unsc	hedule	d		Patient Prefe	erred Pharmacy F	Reminder				

Why **"SIGNING OFF"** the EKG Order in Cerner is so important.....

If you don't "sign off" the order in Cerner, after the patient is discharged from the hospital, the **EKG "detaches" from the patient's chart in Cerner.** That means it will no longer be available to doctors should the patient return to the hospital at a later date. It also means the hospital cannot bill for the EKG. Every time this happens, it takes a manager approx. 15 minutes to fix the error. The person responsible is identified and his/her Dept. Director is notified.

CHECKLIST for every EKG:

(to assure the EKG becomes a permanent part of the patient's Cerner EMR, make sure each item below is completed on EVERY EKG):

- **EKG Order** entered into Cerner.
- Correct patient information and MRN number entered in EKG machine (<u>NEVER use FIN number</u>)!
- If poor quality EKG obtained select "CLOSE" to delete it (*Never PRINT, SAVE or TRANSFER a poor quality EKG*)!
- After good quality EKG is obtained, TRANSFER it.
 SIGN OFF EKG order in Cerner

FOUR ESSENTIAL LINKS

for getting every EKG into Cerner:

EKG Order in Cerner (a separate EKG Order for *EVERY* EKG).

MRN Number and Correct Patient Information in EKG machine *NEVER* the FIN number!

TRANSFER EKG immediately after it is obtained

"Complete EKG Order" (sign-off from Worklist in Cerner) after EKG has been Transferred.

Ø

Just like a chain, if any of the links are broken, the chain will fail. If any of the above items are not completed, or are done incorrectly, the EKG will NOT be a part of the patient's permanent medical record.